

ABSTRACT OF THE DISCLOSURE

Includes the information search database as a
knowledge database storing a plurality of causes, a plurality
of questions having the cause-and-effect relation with the
5 plurality of causes, and correlation levels showing a degree
of the correlations between the causes and corresponding
questions. The search control unit extracts certain
questions out of the plurality of questions by the algorithm
based on the correlation levels and extracting causes with
10 high correlation levels out of the plurality of causes based
on the searcher's answer result to each of the certain
questions from the information database, and then presenting
the causes thus extracted as the search result.